Public Service Training and Certification

System Guide

MATION AND CONFERENCE CENTRE

## Contents

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Logging in

Updating Password

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# Accessing the system

To access the system kindly go to https://pstis.nipa.ac.zm using your preferred web browser. < > c

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National Institute of Public Administration



#### PUBLIC SERVICE TRAINING INFORMATION SYSTEM

APPLY FOR TRAINING Welcome to the Public Service Training Information System (PSTIS) please apply online for a training program or login if you are already enrolled. Apply for Training	USER LOGIN Please use your username and password to log in to the system. Username Password Login	
	Click here if you forgot your password.	



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## Logging in

Enter your username (which is your employee number) and password (PASSWORD is the default) as indicated on the page.

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National Institute of Public Administration			
	APPLY FOR TRAINING Welcome to the Public Service Training Information System (PSTIS) please apply online for a training program or login if you are already enrolled. Apply for Training	USER LOGIN Please use your username and password to log in to be system. Username Password Login Click here if you forgot your passwor	Enter employee number
			Enter password



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Press login when you've entered the information above

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# Updating the password

When you successfully login, if you are using the default password you'll be asked to change it on the following screen.

Be sure to enter a strong password as the system rejects weak passwords.

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#### PUBLIC SERVICE TRAINING INFORMATION SYSTEM

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Home

#### CURRENT USER: 7

#### LEARNER

- 🖹 Home
- Edit personal information
- Personal Information
- Results
- Change Password
- Logout

**Change Password** Change your password by entering the following data. Enter your You'll need to change your password from the default to proceed. old password ppercase letter, one number, and one special character. Password should be at least 8 characters in length and include at least o Please remember to enter all fields! Verify old password Enter the new password New password Verify new password Change Password Repeat the new password Copyright © 2011-2024 P wered by EduRole | Developed by National Institute of Public Admir This system is licensed un er a Creative Commons Attribution-NC-ND 3.0 Unported License. You accessing NIPA from: 1.63.60.2 all transactions on this system are logged. Press this button once you are

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#### CURRENT USER: 7

#### LEARNER

- 🖹 Home
- Edit personal information
- Personal Information
- Results
- Change Password
- 🖹 Logout

#### Home>Password>Change Password

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Change Password Change your password by entering the following data.

You'll need to change your password from the default to proceed.

Password should be at least 8 characters in length and include at least one uppercase letter, one number, and one special character.

Please remember to enter all fields!

Verify old password	
New password	•••••
Verify new	
password	
	Change Password



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#### PUBLIC SERVICE TRAINING INFORMATION SYSTEM

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#### CURRENT USER: 7

#### LEARNER

- 🖹 Home
- Edit personal information
- Personal Information
- Results
- Change Password
- 🖹 Logout

#### Home>Password>Change Password

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Change Password Change your password by entering the following data.

You'll need to change your password from the default to proceed.

Strong password.

Your password has been changed! The next time you log-in you will need to use your new password.

It is advisable to log out and then log in again to test your new password.



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### This means you have successfully updated your password.

## Updating your phone number

On the menu to the left side of your screen, click on edit user information.

On the next page, enter your ten-digit phone number as demonstrated below.

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#### PUBLIC SERVICE TRAINING INFORMATION SYSTEM

#### CURRENT USER: 7

#### LEARNER

- 🖹 Home
- Edit personal information
- Personal Information
- 🖹 Results
- Change Password
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#### Home>Password>Change Password

#### **Change Password**

Change your password by entering the following data.

You'll need t Click here to
Strong passigo to the
Your passwo Your passwo Which you
It is advisabl will update again to test your new password.
Sour phone Cop This number 1.63.60.2 all transactions on this system are logged.

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#### CURRENT USER: 7

#### LEARNER

- 🖹 Home
- Edit personal information
- Personal Information
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- 🖹 Change Password
- 🖹 Logout

### Home>Information>Edit personal information

Edit personal information To save changes to the profile please remember to click the save button.

Static information such as names and birth dates can not be changed unless a request for change is filed with the administrator.

Information	Input fields	Description	
Phone Number		39696969 or 0766767676	
Update accou	unt information		
			Finter your
Copyrigh This syste	at © 2011-2024 Pl vered by EduRole   Develope em is licensed und a Creative Commons Attribu	tion-NC-ND 3.0 Unported License.	ton digit
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			phone
			number here
	Press t	chis	
	button	to	
	update	e your	
	numbe		
	numbe		
	you ar	e done	

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#### LEARNER

- Home
- Edit personal information
- Personal Information
- Results
- Change Password
- 🖹 Logout

Home>Information>Save Information
Save Information Internal function
The user account has been updated
RETURN TO PROFILE
Static information such as names and birth dates can not be changed unless a request for change is filed with the administrator.
Back to Profile





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This means you have successfully updated your phone number.

# Logging into the certification platform

On the menu to the left side of your screen, click on home.

You'll see your information there as well as the link to go to the certification system.

You'll use the same username and password (enter the updated password) that you used previously.

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#### PUBLIC SERVICE TRAINING INFORMATION SYSTEM

CURRENT	USER: 7
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Ē	Results
₽	Change assword
₽	Logout

#### Click on this button to go to the home screen

Home>Information>Save Information					
Save Information Internal function					
The user account	has been updated				
RETURN TO PROFILE	RETURN TO PROFILE				
Static information such a	Static information such as names and birth dates can not be changed unless a request for change is filed with the administrator.				
Back to Profile					
Information	Input fields	Description			
Phone Number		i.e 0969696969 or 0766767676			
Update account information					
Convright	© 2011 2024 Dowered by EduPole   Develop	ed by National Institute of Public Administration			



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NIPA

Economic Governance Training for **Building State** Development and the Fiscal and Monetary Global and Regional... **Policy Interventions** Institutions as... Paul Kunda Paul Kunda **View Course View Course** View Course

Tuesday, February 2, 20XX

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## Checking training content

On the screen you'll see all the courses you've been enrolled into.

To see the course contents, you can click on each course and see what content has been posted. An example is shown below.



Course Menu

General

Activity

Announcements

The Role of Bureaucracy in Del...

The Digital Transformation in t...

Sustainable Development Goa...

Legal Frameworks: Enforcing ...

Case Study 4: Rwanda's Trans...



Categories ~

Home Dashboard My courses

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#### This page shows the course content. Feel free to scroll around and explore it.

Building State Institutions as Instruments of Growth

Course Grades Competencies



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**Building State Institutions as Instruments of Growth** -Is part of the Economic Governance For Senior Executives And Leader. Topics covered in this course include:

- The Role of Bureaucracy in Delivering Public Services
- The Digital Transformation in the context of e-government
- Sustainable Development Goals in the context of Climate Change
- Legal Frameworks: Enforcing Contracts, Protecting Property Rights
- Workshop: Assessing the Strengths and Weaknesses of Participants' Institutions
- Case Study 4: Rwanda's Transformation through Institutional Reform
- Interactive Exercise: Designing a State Institution for Economic Development
- Group Presentations and Peer Feedback



The Role of Bureaucracy in Delivering Public Services